

USA Staffing **Stage Release Notes**

Release 13.4

September 3, 2021

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Introduction

OPM employs agile IT development techniques in the development and maintenance of the USA Staffing system. This means we have the ability to update priorities through frequent, iterative releases based on changes in the hiring landscape or the identified needs of the collective customer base.

The USA Staffing Release Notes provide an overview of the most recent functionality deployed to the USA Staffing Stage and Production environments.

To learn more about features that already exist in USA Staffing and to review the upcoming release schedule for the USA Staffing Stage and Production environments, please visit the <u>USA Staffing Resource Center</u>.

Completed System Functionality

The items outlined in this section include newly added functionality in the USA Staffing system. Examples of functionality found in this section can range from corrected issues within the system, changes that enhance the system's performance, enhancements made to the user experience specific to existing features based on feedback received, or new functionality that improves the system's already robust set of capabilities. As you review this section, you may see the following icon which designates the completion of a feature that was previously identified in the Feature Backlog & Glossary on the USA Staffing Resource Center.

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Staffing Functionality

Requests

- Updated default workflow functionality in the New Hire page when creating an Onboard New Hire request.
 - When there is a single option available in the *Office* field, the option is selected, and the field is disabled. Otherwise, no option is selected by default and the field is enabled for edit.
 - When an office is selected, the *Workflow* field will populate with a list of Onboarding workflows available for the selected office.
 - If a default Onboard New Hire workflow has been indicated, it will be pre-populated once the office is selected.
 - If no default Onboard New Hire workflow exists, the *Manual Onboarding* system level workflow will be pre-populated.
- Granted users with *Edit Request Status* permission the ability to update the request status from *Incomplete* to *Request Cancelled*. Updating the *Status* prompts users to select a cancellation reason.

Vacancy

• When linking Additional Selection requests to an existing vacancy, the system will automatically add any new request customers to the Customers field in the Position Information page. This helps ensure the Customers field reflects customers associated with the vacancy without additional effort. Changes made will be captured in History.

Announcement

Added a warning banner message to the Announcement Information page when users update the contact
information after the announcement has been released to USAJOBS to remind users to select *Update to USAJOBS* to apply changes made after the announcement was last released. Note: This step is required to apply
and publish any changes made after an announcement has been released to USAJOBS and is crucial to ensure
proper processing of applications received.

Applicant Overview

Applicant Record

 Added an asterisk to denote all required questions in the Eligibilities and Preferences sections within an applicant record for improved usability.

Stored List

- Added the ability to rename Stored Lists for users with Create/Edit/Refresh Applicant List permission.
- Added the ability to create a panel review directly from a stored list by selecting the Create Review option from the gear icon.
- Added the ability to select multiple stored lists and create a panel review that includes all selected stored lists on the Stored Lists page.
- Updated the *Review* column on the Stored Lists page to display both the number and status of reviews associated with each Stored List. When clicking the link in that column, a popup will appear with the review details, including the *Review Name*, *Status*, *Due*, and *Completed* dates for each review.

Certificates

• Added *Announcement Location* to the certificate filter options. This simplifies the audit process when a certificate is issued for multiple locations.

Reviews

• Added *Hiring Manager User* and *Onboarding User* as additional *User Type* options when adding followers to a review. *Human Resources User* is selected by default.

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Onboarding Functionality

New Hire

Added the following forms in USA Staffing:

o BPA ISBC BPA Initial Security Briefing Certificate

PSA PEI
 Pre-Employment Inquiry Form

USAGM e-QIP e-QIP Initiation Form
 USAGM IRS Consent IRS Consent Form

USM DUSM MOU
 DUSM Memorandum of Understanding

• Updated the following forms in USA Staffing:

Tax CA

TSP 1

Hiring Manager Functionality

- Added the Location Label located in the Announcement Location page to the Hiring Manager Dashboard, Stored
 List Panel Reviews and Applicant List Certificate Reviews. This information will display in Label, City, State
 format.
- Removed the "Do you want to use the position description from the original request?" question and designated the Position Description field as required when creating an Additional Selection request for consistency across all request types.



Administrative Functionality

Users

- Added the ability to add *Notes* to user accounts. This will enable users with *Manage Notes* permission to document account updates, such as why an account was retired or reactivated.
- Added a *History* entry when the email address is updated for a user account. If the user has multiple user accounts in different tenants, the *History* entry is added to each tenant.
- Created a system notification to be sent when an account is reactivated. This email lets the user know their account has been reactivated and directs them to the login page where they can reset their password to login.

Permissions

• Updated the *View Position Descriptions* permission definition to "Enables user to view position descriptions and associated position description reviews within the library.", which better describes this permission.

Customers

- Made the following usability improvements to the Customer Information page:
 - Reordered fields to provide a more logical flow when creating/editing a customer.
 - Updated section label from Account Settings to Organization Details.

Competency Network

- Added the following HR Manager competency networks to the Competency Network Library for wage grade positions:
 - o Ammunition, Explosive, And Toxic Materials Work (6500)
 - Armament Work (6600)
 - Warehousing And Stock Handling (6900)
 - o Plant And Animal Work (5000)
 - Miscellaneous Occupations (5200)

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- Industrial Equipment Maintenance (5300)
- o Industrial Equipment Operation (5400)
- Transportation/Mobile Equipment Operation (5700)
- Transportation/Mobile Equipment Maintenance (5800)
- Packing And Processing (7000)
- o Laundry, Dry Cleaning And Pressing (7300)
- Food Preparation And Serving (7400)
- Personal Services (7600)
- o Fluid Systems Maintenance (8200)
- Engine Overhaul (8600)
- Aircraft Overhaul (8800)
- Miscellaneous Film Processing (9001)
- o Film Assembling And Repairing (9003)
- Motion Picture Developing/Printing Machine Operating (9004)

Tasks

- Created a system-level task titled Complete Human Resources Questionnaire for onboarding purposes. Note:
 This task will be automatically assigned by the system to all new hire records upon record creation in a future release.
- Updated the error message presented when users with the appropriate permission attempt to delete a task template if it has been assigned to a new hire record. The following message will display: "This task template is currently assigned to a new hire and cannot be deleted." to better clarify why the task cannot be deleted.
- The Issue Certificate task will remain in Complete status when a review is recalled.

Classification Functionality

No updates.

USA Hire Functionality

No updates.

Reporting and Analytics

- Deployed the API Developer Platform along with APIs for Time to Hire, Organization, Office, and Customer data.
 The API Developer Platform https://developer-stage.usastaffing.gov/ provides customers with details about USA Staffing's interconnections, completing security paperwork, implementation instructions, technical documentation for the Data APIs, and Frequently Asked Questions. The technical documentation and data definitions tabs include details for all Data APIs (currently deployed and coming soon) to assist with planning. Future notes on new API's will appear in the Reporting and Analytics Release Notes.
- Reporting and analytics enhancements can be reviewed in the Release Notes section of the <u>Reporting and Analytics</u> page on the <u>USA Staffing Resource Center</u>.

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