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Reporting and Analytics Release Notes

Stage Release Date: February 14, 2019

Production Release Date: February 21, 2019

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U.S. Office of Personnel Management
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Reports

- Modified
 - Overdue Certificate Log
 - This report displays details about overdue certificates with total days overdue.
 - The report was modified to:
 - Show only certificates where an associated review is both past its due date and not in a returned status.
 - The Review Returned Date field was removed, as values will be null given the conditions under which a certificate would appear on the report (i.e., must not be in a 'Returned' status).
 - Sorting was added to the report to sort descending based on the number of days a certificate review is overdue.
 - The prompt page was also updated to follow new prompt page layout guidelines to enhance readability.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Reports > Staffing > Certificate
 - User Accounts Customer Totals
 - This report displays counts of Hiring Manager and Onboarding accounts by organization and customer.
 - The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses
 - User License Dashboard
 - This report displays a summary of paid and unpaid accounts by organization.
 - The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses
 - User License Office Totals
 - This report provides a summary of paid and unpaid licenses by offices within an organization.
 - The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses
 - User License Organization Totals
 - This report displays counts of paid and unpaid user licenses allowed next to a count of accounts in use.
 - The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses
 - User License User Accounts
 - This report displays details about the user accounts within an office.

- The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
- Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses
- User License User Accounts by Customer
 - This report displays details about the Onboarding and Hiring Manager user accounts within a customer.
 - The report was modified to:
 - Ensure support users are not included in counts of paid accounts.
 - Add logic to exclude deleted and retired users.
 - Location:
 - Team Content > USA Staffing Packages and Folders > Staffing Analytics > User Licenses

New Hire (End of Day) Package

- Added a new query subject and query items to enable reporting on New Hire Interconnection Transmissions
 - New Hire Detail folder
 - New Hire Interconnection Transmissions query subject
 - 'New Hire Interconnection Transmission Status': The status of the transmission of new hire data through the New Hire Interconnection.
 - 'New Hire Interconnection Transmission Status Date/Time': The timestamp of the status of the transmission of new hire data through the New Hire Interconnection.

Technical Enhancements

- The Reporting and Analytics team placed a strong emphasis on carrying out technical work to build up infrastructure and address performance issues. This work, while not directly visible to customers, will have a direct impact on overall reporting stability, speed, and sustainment. A brief high-level description of some of the technical achievements are provided below:
 - Cognos Reporting Performance Enhancements: The views underlying existing query subjects and items throughout the Staffing Reports data package were optimized. The optimized views should result in improved performance of query subjects and items supported by the views.
 - Move and Optimize Nightly Jobs to Load Data Warehouse: The nightly jobs to load data for the New Hire (End of Day) data package were moved to a different server to reduce contention with customer reports. In future sprints, the jobs to load the Staffing Analytics and Staffing Reports (End of Day) packages will also be moved. Additionally, jobs are being reviewed to identify opportunities for efficiencies.