



USA STAFFING

Direct Hire Customer Workgroup Kick-Off

Wednesday, May 20th 2020



Agenda

1:00pm-1:15pm

Welcome

Bridget Dongarra, USA Staffing Program Manager

1:15pm-1:20pm

Purpose/Roles & Responsibilities

Bridget Dongarra, USA Staffing Program Manager

1:20pm-1:50pm

Army presentation

Nicole Griffith, USA Staffing Program Manager for Army

1:50pm-1:55pm

Call for topics

1:55pm-2:00pm

Propose next meeting: June 17th 2pm ET



Welcome

PRESENTER

Nicole Griffith

USA Staffing Program Manager for Army

Agency SMEs



OPM



DoD



HHS



DHS



NASA



NCUA



FRTIB



STB



DOI



Treasury



NARA



USDA



Purpose

The **Direct Hire Customer Workgroup** serves as a sub-committee of the USA Staffing Advisory Board.

The purpose of the workgroup is to provide a forum for USA Staffing customer agencies to share best practices and to discuss and prioritize potential enhancements related to direct and expedited hiring procedures.

The customer workgroup will have the opportunity to provide feedback on interface design and functional requirements and participate in testing activities.



Roles and Responsibilities

All workgroup members will:

1. Identify subject matter experts and testers as needed
2. Share business process and policy guides, and best practices
3. Identify common needs and requirements across agencies
4. Speak authoritatively on their agency's policies and business processes
5. Identify their agency's enhancement priorities related to direct hire
6. Actively participate and contribute thoughts and ideas
7. Communicate lessons learned, release plans and other outcomes of the customer workgroup to their agency HR community, hiring managers and other stakeholders



Roles and Responsibilities

The USA Staffing Program Office will:

1. Plan a structured agenda for each meeting
2. Maximize customer participation and engagement by leveraging surveys, online Q&A and guest presenters
3. Foster inter-agency collaboration and sharing of best practices
4. Present draft requirements, designs interface designs and service models to group members to elicit feedback
5. Publish notes, a copy of the Q&A and a recording of the meeting after each session





Call for Topics



Training on Direct Hire Authorities



USAJOBS Agency Talent Portal demo



Direct Hire Problem Analysis exercise



Use case development

Share ideas for workgroup topics in the Q&A or to Allison.Sarracino@opm.gov



Next Meeting

June 17th

2 pm ET



Thank You

For Your Participation!