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USA Hire and DEIA

USA Hire delivers assessment solutions consistent with diversity, equity, inclusion and accessibility (DEIA)

Merit-Based Foundation



Job-Related – USA Hire assessments are developed to measure critical, job-related competencies for the position. This promotes Merit-Based hiring and mitigates the disadvantages of non job-related factors influencing hiring outcomes.



Holistic Approach – USA Hire assessments promote a "whole person" approach to measurement where overreliance on a single competency or skill is minimized; rather, USA Hire assessments emphasize measurement of a variety of complementary and job-relevant competencies that are carefully weighted to contribute to a result.



Diverse SMEs – USA Hire assessments are developed using subject matter experts from diverse backgrounds and highly trained personnel research psychologists.



Content Expertise – USA Hire assessments are developed by highly trained personnel research psychologists in collaboration with subject matter experts.

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Consistent Criteria – USA Hire assessments are designed, delivered, and scored in a manner to consistently evaluate applicants against the same job-related criteria regardless of the applicant pool size. This reduces issues with error, fatigue, or heuristics that may impact DEIA in non-automated processes.

Objective Criteria – USA Hire assessments provide a structured, objective measure of an applicant's competence, rather than relying on applicant self-evaluations, which may be inflated.



Scoring Criteria – USA Hire assessments use the same scoring criteria for all applicants, promoting the same frame of reference for evaluation of the diverse set of applicants that may apply.



Fair Treatment – USA Hire assessments are delivered as part of an intentionally structured set of processes, designed to treat all applicants fairly.



Testing Location Flexibility– Many USA Hire assessments are delivered in an unproctored format, removing barriers that can be associated with travel and access to physical test locations.

Error Reduction – USA Hire assessments reduce the overall burden across hiring processes, which can reduce the potential for error during other stages.

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Merit-Based Outcomes

Bias Awareness – USA Hire assessments are developed with an awareness and sensitivity to potential bias, including reliance on relevant, research literature.



Displayed Competence – USA Hire assessments provide applicants the opportunity to display critical, job-related competencies. Unlike measures of training and experience, USA Hire assessments focus on displayed competence, not on access to, or differences in training or experience opportunities.



High Quality Measures – USA Hire assessments are subject to review and ongoing maintenance related efforts to promote the highest quality measures of job-related competencies.



Merit System Principles – USA Hire assessment processes are subject to review and ongoing process improvement efforts to promote the application of Merit System Principles.