



USAJOBS[®]

login.gov Information Session



Welcome

Tracy Orrison

USAJOBS Deputy Program Manager



Agenda

- login.gov Overview and Demo
- login.gov Support Resources
- Testing Findings
- What we need from you
- Q&A



login.gov Authentication Overview

- First implementation for OPM login.gov authentication service
- Multi-factor authentication
 - **Email address + password + pin code**
 - No more email or account expirations, except after 3 years of no activity (pending final approval)
- One time event to connect Login.gov account to USAJOBS account
- Two help desks: Macon and USA.gov call center
- **Go Live – December 11, 2017**
(soft launch December 10, 2017)





login.gov Demo

- Presenter: Dan Thibodeau



login.gov and Job Closings

- We recommend that all agencies modify their job announcements to ensure that jobs do not close on Sunday, December 10th through Sunday, December 17th.
- We will be running a report and notifying HR Specialists directly if they posted a job closing during this period.



Login.gov Support Resources

- [login.gov Help](#) – FAQs and Self Service information
- USAJOBS Help Center – available 12/10/17
- Communications Update – a broadcast message will NOT be sent to all users on 12/10/17



Testing Findings

- International Phone Numbers
 - The call back response to receive an authentication code will not work in most countries (primarily outside of North America).
 - Please encourage any users that report this as an issue to use SMS to receive the authentication code.



Testing Findings

- Non-permanent email addresses/phone number
 - Please encourage users to NOT use a .gov, .mil or .edu email address, as access to these types of accounts is not guaranteed in the future.
 - Users should also use phone numbers they will have access to in the future to create their account.



What we need from you

- Spread the word! Please provide login.gov information to HR Specialist staff members unable to attend these briefings
- Talk to us! Please provide us feedback via Recruiter-help@usajobs.gov



Q&A

How can we help?

If something comes to mind after the meeting, please email us at Recruiter-Help@USAJOBS.gov