

### **USA Staffing®**

**Great Government Starts Here®** 

**December 11, 2017** 

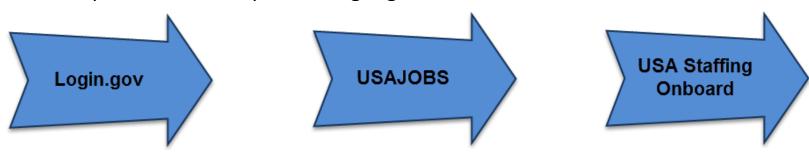
## Accessing Your Onboard Account through Login.gov

Part II



## Accessing Your Onboard Account through Login.gov

- This is a step-by-step guide to assist you with accessing your onboarding account.
  To use this guide, you must have an established login.gov account. If you do not have a Login.gov account, please refer to Part I Creating Your Onboard Account through Login.gov
- Login.gov is a service that offers secure and private online access to government programs. With a login.gov account, you can sign into multiple government websites with the same username and password.
- To access your USA Staffing Onboard account, you have to go through your USAJOBS profile which requires a Login.gov account.



For more information regarding login.gov, check out USAJOBS FAQ at: <a href="https://www.usajobs.gov/Help/faq/account/login-gov/">https://www.usajobs.gov/Help/faq/account/login-gov/</a>



# Accessing Your Onboard Account through Login.gov

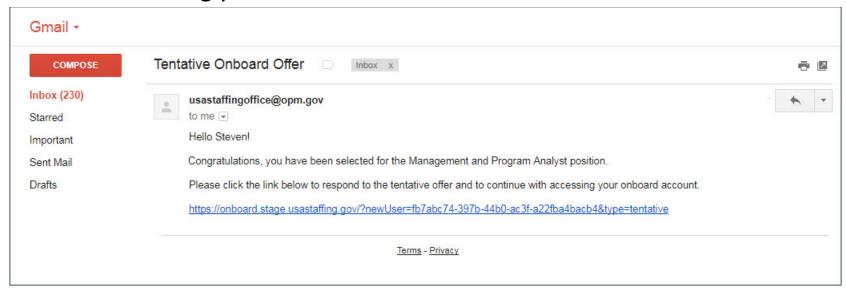
To access your Onboard account you will need:

- ✓ Internet, AND
- ✓ E-mail (used in your USAJOBS account), AND
- ✓ Phone (that you will use to receive the system-generated security code each time you sign in)
- ✓ Your login.gov username and password

Important Note for Users Outside of the United States: Login.gov can not call users outside of the United States. If you have an International code of any number other than +1, you must receive your security code via Text message (SMS). Do not register an international landline because you will not receive the code.



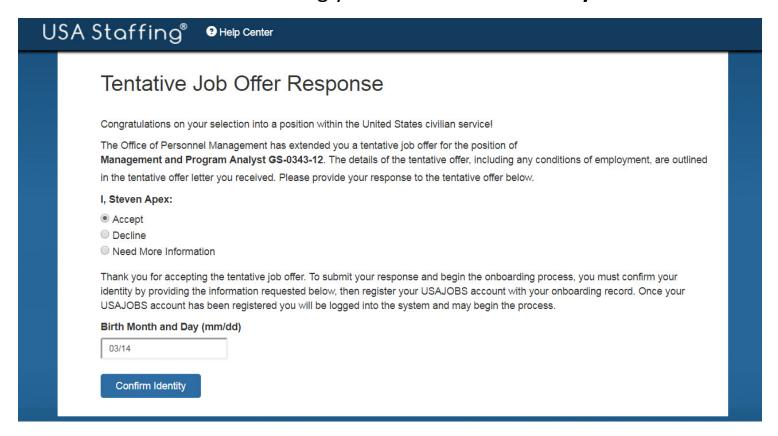
- Go to your e-mail account and open the **Tentative** or **Official Job Offer** notification you received from the hiring agency.
- This e-mail will include a unique URL/link. Click on the link to begin authenticating your account.



**Note**: If you have already responded to the job offer, you will log in by accessing the main USA Staffing Onboard login page at: <a href="https://onboard.usastaffing.gov">https://onboard.usastaffing.gov</a>

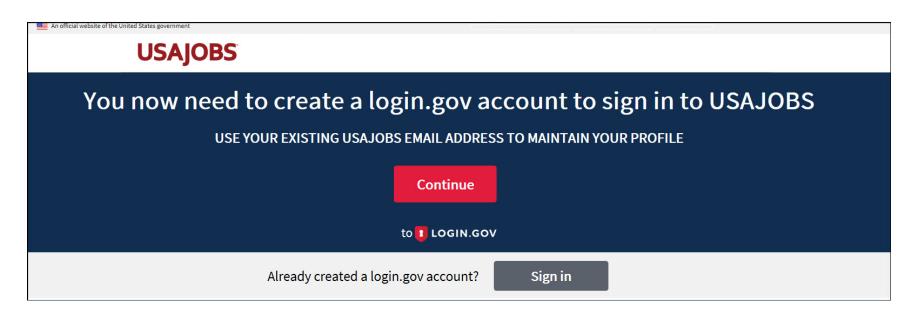


After clicking on the authentication link, you will be presented with the Tentative or Official Job Offer Response page. You will respond by selecting **Accept**, **Decline**, or **Need More Information** and entering your **Birth Month** and **Day**.



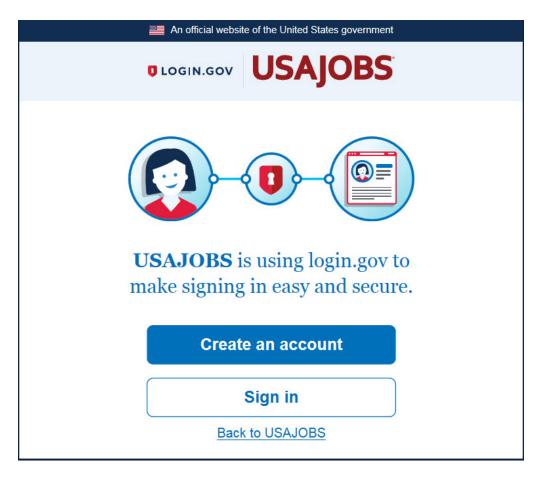


- After accepting the job offer, you will be directed to the login.gov page for USAJOBS.
- Click the Sign in button.



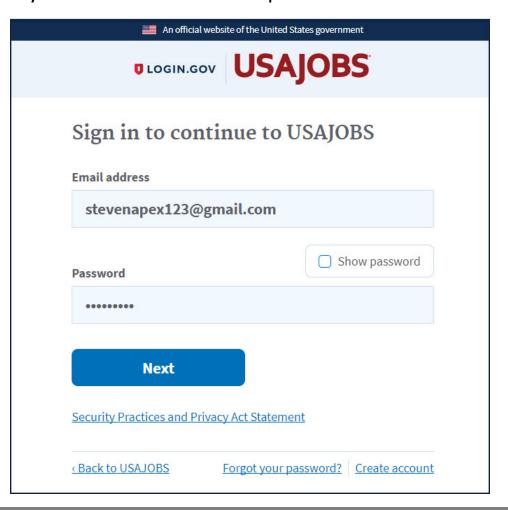


Click the **Sign in** button.





Enter your E-mail address and password and click **Next.** 



**Note**: Each time you sign into Onboard, you must enter your:

- (1) e-mail address, AND
- (2) password, AND
- (3) one-time security code



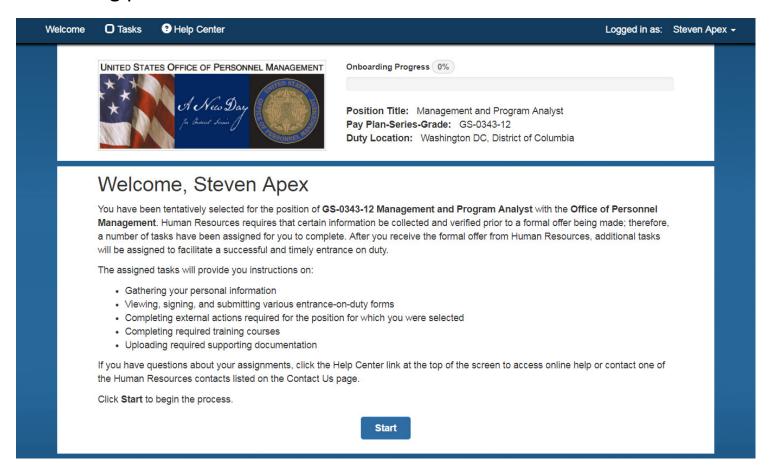
Enter your one-time security code (received via text or phone) and click the **Submit** button.



**Note**: If you were unable to receive the code, click on the appropriate link provided at the bottom of the page to receive another code.



You will be directed the USA Staffing Onboard system where you will begin or continue the onboarding process.





#### **Requesting Assistance**

You have successfully created your Onboard account through login.gov.

For questions or assistance with your login.gov account, review the online help at <a href="https://login.gov/help">https://login.gov/help</a> or email them at <a href="hello@login.gov">hello@login.gov</a>

For help with linking your USAJOBS profile information to your login.gov account, contact the USAJOBS Help Desk at: <a href="https://www.usajobs.gov/Help/how-to/account/profile/#contact-us-form">https://www.usajobs.gov/Help/how-to/account/profile/#contact-us-form</a>



If you do not have a login.gov account, please see the instructions for

Part I - Creating Your Onboard Account at: https://help.usastaffing.gov/NewHire/index.php?title=New Hire